

LITTLE FISHES

TERMS & CONDITIONS



Refunds

Refunds, and one-off class swaps, are not available for classes missed.

If we are required to cancel a class, we will endeavor to offer a make-up session at the end of the term or apply a credit toward the following term's classes. Term prices are published in the term dates table on our website.

If your child is unable to continue the course due to a long-term illness or injury, a refund may be considered upon receipt of a medical certificate from your GP or hospital. To notify us of a long-term illness or injury, please contact SJL@truroschoo.com to discuss further.

Any refund owed will be issued at the end of the term's lesson block, once all opportunities to arrange a make-up lesson have been explored.

Starting Mid Term

Each lesson costs £9.50. If you start in the middle of a term, the remaining weeks of that term are multiplied by £9.50. e.g. $3 \times £9.50 = £28.50$ to pay.

NO PAYMENTS CAN BE MADE AT THE PREP SCHOOL OR ON POOLSIDE FOR LESSONS.

Existing Parents – Paying For The Coming Term (Renewal)

We will contact parents and let them know when they are able to book onto the next term via the website.

Lesson Payment Methods

Each term must be paid for in advance and booked via the website, or via SJL@truroschoo.com if online booking is closed.

Truro School Prep Safeguarding & further information

We are very fortunate to run our Little Fishes Swim School at **Truro Prep**. Can I politely remind you all that you are entering a school site during school hours and that the only areas you should be accessing are the swimming pool and car park.

The rest of the site is strictly off limits. If you are interested in sending your child to the Prep and wish to have a tour, please visit the school's website and make a request.

It is imperative that all parents follow the directions correctly to avoid a traffic jam. The access road is single lane & primarily a one-way system. If you attempt to use the back entrance during school pick-up / drop off times, you will have extreme difficulty making it to the car park.

Further important information regarding Little Fishes swimming classes will be sent to you via email prior to the start of term, once booking & payment confirmed.