

RLSS Rookie Lifeguard



TERMS & CONDITIONS

Joining Instructions - All applicants wishing to attend the Rookie Lifeguard course need to meet the course pre-requisites and book online at; <https://tssbasc.gladstonego.cloud/>

Payment - Rookie Lifeguard course fees must be paid for in full prior to the start date of the course to secure space. This payment can be made online via the Sir Ben Ainslie Sports Centre website booking page.

Cancellations / Refunds - Refunds can only be made in exceptional circumstances and are at the discretion of the Community Facilities & Centre Manager. Once the course starts no refunds are applicable if a participant chooses not to continue. Refunds, if applicable, will only be made to the debit/credit card used for the original transaction. If the participant does not meet the required pre-requisites they will be removed from the course for safety, no refund to be issued.

If we are required to cancel the course, we will endeavor to put on alternative dates. If this is not possible a refund will be issued to paid participants. Two weeks notice, prior to the start date of the course, is required from any participant wanting to cancel their position on the course to gain a refund. Any time under this will not be refunded. If the participant is unable to start or continue the course due to a long-term illness or injury, a refund may be considered upon receipt of a medical certificate from your GP or hospital. To notify us of a long-term illness or injury, please contact SJL@truroschool.com to discuss further.

Further information - If any further important information regarding the Rookie Lifeguard course needs to be sent, this will be sent to you via email prior to the start of the course, once booking & payment confirmed.

Data Protection – We will treat your personal information as private and confidential, except where disclosure is made at your request or with your consent or where we are required by law to disclose. We will only use your information for the purposes of administration in relation to the course named overleaf. We will never pass your personal information to third parties outside Truro School / SBA.

Medical & Additional Considerations – Each candidate (parent/guardian/carer) will require to complete a medical form prior to the course start date. If the participant has any known medical conditions or additional considerations that we need to know about, please email or contact the course organiser prior to booking to discuss. Due to the nature of the course, participants need to be physically fit. Some additional considerations can be met, these should be discussed with the course organiser prior to booking. Full course pre-requisites can be found at; www.rlss.org.uk